

## CASE STUDY

### Company :

Gas Contract Services Ltd

### Industry :

Audit and Inspection

### Website :

[www.gcscompliance.co.uk](http://www.gcscompliance.co.uk)

### Coverage :

South & Midlands



# Increased productivity with reduced office administration costs

**The Company** Gas Contract Services has earned a prestigious reputation in delivering quality assurance services throughout the South and Midlands regions. Dispatching field staff to inspect, test and report a range of gas and other building services related issues meant GCS was completing in excess of 45,000 audits a year. The need to improve efficiency in the movement of information between field and office staff became paramount.

*“As workload in the field has increased, our admin costs have reduced”*

**The Solution** With customised forms covering auditing, surveying and testing, inspectors could reduce time filling out forms thanks to integration of GCS's customer database and pro-Forms®. Using Android devices, field inspectors now instantly send audits from site via pro-Forms® to the existing office system for processing and management reporting. By dramatically reducing the volume of paperwork generated and handled, GCS has significantly increased efficiency, improved customer service whilst demonstrating a commitment to reducing environmental impact from print and paper.

[www.pro-Forms.co.uk](http://www.pro-Forms.co.uk)

## Key Benefits

- Over 20,000 inspections and 5,000 images **sent electronically** every year
- Utilised admin and support staff in **revenue generating** roles
- **Instant** deployment of forms from office to field
- **Significantly reduced** environmental impact and spend on paper

Call our friendly team today to discuss your data collection needs **0845 094 1615**