

## CASE STUDY

### Company :

Pendle Forklift Services

### Website :

[www.pendleforklifts.co.uk](http://www.pendleforklifts.co.uk)

### Industry :

Forklift service/maintenance

### Coverage :

North West



## Streamlined workflow from raising jobs to same day invoicing

**The Company** Pendle Forklift Services is the number one provider of handling equipment in Lancashire. The fast-growing, family-run business use their specialist knowledge and 30 years of industry experience to deliver a high quality, diverse range of forklifts including spares, repairs and training. With a passion to over exceed customer expectations and improve their service, they turned to pro-Forms®.

*“Being able to issue jobs to our engineers’ tablets directly using Sage 50 data and to raise invoices the same day is simply fantastic”*

**The Solution** Connecting Pendle’s Sage50 database with the revolutionary pro-Connector® eliminated input errors. Whether it be customer or vehicle information, engineers spent more time on the task in hand with this innovative solution. Office and field staff had now streamlined their communication flow with automatic job updates. Not only this but Pendle have seen a huge reduction in time spent invoicing customers. This has led to a significantly more efficient and productive workforce.

[www.pro-Forms.co.uk](http://www.pro-Forms.co.uk)

### Key Benefits

- **Instant** communication between office and field staff
- **Improved** cash flow
- Integration with Sage50 **eliminated** input errors
- **Streamlined** workflow process of sending jobs to engineers
- **Invoices automatically** raised from completed job sheets

Call our friendly team today to discuss your data collection needs **0845 094 1615**