Customer Satisfaction Survey

Short post-job survey covering quality of work, communication, punctuality and likelihood to recommend.

Your name	
Company / organisation	
Job / booking reference	

Item	1 - Very poor	2 - Poor	3 - Average	4 - Good	5 - Excellent
Overall, how satisfied were you? *	☐	☐	☐	☐	☐
Quality of work / service *	☐	☐	☐	☐	☐
Communication	☐	☐	☐	☐	☐
Punctuality	☐	☐	☐	☐	☐
Value for money	☐	☐	☐	☐	☐

How likely are you to recommend us? (0 = not at all, 10 = extremely) *	
What did we do well?	
What could we improve?	
May we contact you about your feedback?	☐ Yes ☐ No
Email address	

* Required